



PASSENGER NAME

STANDBY INFORMATION

GATE

CLASS

TIME

AGENT



## WELCOME ABOARD.....

We are pleased to have you as a passenger on Northwest. We will do our best to make your trip pleasant and enjoyable, but please remember that you are a space available passenger and must give confirmed passengers first consideration.

### DRESS CODE

The following rules shall apply:

**A. MALE** - First and Executive Class - Suit or sport coat and slack combination with dress shirt and regular dress tie.

Male - Coach Class - Ties are preferred but suit or sport coat and slack combination with turtleneck type sweaters or with neat open-collar casual/dress shirts are acceptable.

The following are not acceptable - Denim type suits, sweatsuits, sweatshirts, aloha shirts, tank or T-shirts, collarless shirts, any type of jeans, sandals, athletic-type shoes, shoes without socks and any other highly casual apparel. Ski jackets, all-weather jackets, sweater jackets, etc. are not acceptable as "sport coats".

**B. FEMALE** - First and Executive Class - Dress, suit (jacket, skirt/pant combination), or skirt with coordinated blouse, sweater or jacket.

Female - Coach Class - Dress, suit, skirt or slacks with well-coordinated blouse/sweater.

The following are not acceptable - Sweatsuits, muumuus, T-shirts, tank tops, short shirts (any part of midriff bare), any type of jeans, athletic-type shoes, sandals without hosiery and any other highly casual apparel.

### C. CHILDREN

Male (under age 16) - Coordinated shirt/sweater and slacks, shoes with socks. (Jeans are not permitted.)

Female (under age 16) - Dress or coordinated skirt, sweater or blouse and slack outfit, shoes with socks. (Jeans are not permitted.)

**D. AGENTS AND FLIGHT ATTENDANTS HAVE THE AUTHORITY TO ENFORCE THE ABOVE APPEARANCE POLICIES.** Persons who do not meet these grooming/attire standards will be refused transportation on Northwest.

### TO NORTHWEST INTERLINE FRIENDS:

Northwest welcomes the opportunity to acquaint you with the flight services offered on our routes.

We appreciate your continuing support in booking passengers on Northwest.

Our complete information and reservation services are available to you.



## CONNECTING FLIGHT BOARDING PASS



SERVED ON NORTHWEST FLIGHTS

## INSTRUCTIONS FOR PASS AND REDUCED RATE SPACE AVAILABLE PASSENGERS

- 1. LIST WITH RESERVATIONS...**not sooner than 72 hours, nor less than 4 hours prior to departure. For international flights list at least 72 hours prior to the scheduled flights departure. Except in an emergency, do not call between 9 AM - 5 PM local time Monday thru Friday. Be sure to identify yourself as a pass or reduced rate passenger. Do not use Reservations to assist you in planning your trip or to review various flight options. If your travel plans change at the last minute be sure to cancel or change your listing.
- 2. CHECK IN FOR YOUR FLIGHT...**at the airport ticket counter at least 30 minutes, but not more than 4 hours before departure. When there are passengers waiting, stand in line to present your pass, and I.D. to the agent. Remember, once you've been placed on the standby list, you must remain at the airport. When standing by the gate, please wait away from the podium until your name is called.
- 3. COURTESY IS IMPORTANT...**allow our confirmed passengers priority in service at all passenger service counters. Confirmed passengers must always be treated as special guests. Allow them to board first since they are making your trip possible. Please cooperate if asked to change seats.
- 4. REGARDING DEPLANING...**if your flight should be sold out at some point enroute, you'll have to deplane and wait for the next flight. Please do so quietly. If you are paged in the terminal or on board the flight either by name or as a space available or reduced rate passenger please respond promptly.
- 5. MEALTIME PROBLEMS...**occasionally the meal we've planned for you must be served to a confirmed passenger. We're sorry when this happens, but we know you'll understand.
- 6. BAGGAGE...**pass and reduced rate passengers are required to observe regular baggage limitations both for checked baggage and carry-on items. Northwest will not assume liability for delayed, damaged, or lost checked luggage or carry-on items.
- 7. OVERSOLD FLIGHTS...**pass and reduced rate space available passengers who are not accommodated on a flight are not entitled to denied boarding compensation.
- 8. UPGRADES...**please do not ask for upgraded accommodations.

YOUR COOPERATION IN CONFORMING WITH OUR RULES IS ESSENTIAL. VIOLATIONS MAY RESULT IN DISCIPLINARY ACTION.





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**NORTHWEST**  
**PROFESSIONAL TEAM**

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