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NORTHWEST AIRLINES®



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WELCOME ABOARD NORTHWEST AIRLINES

For your convenience we have provided the following important information. Note that this information may change. Please contact Northwest Airlines for updated information. Have a pleasant trip!

Photo Identification

Required for all passengers. Boarding may be denied and ticket confiscated if passenger's identification does not match the name on the ticket.

Arrival Times

Passengers should arrive at the airport 75 minutes (1 hour and 15 minutes) prior to departure for domestic flights and 2 hours for international flights.

Check-in Times

Reservations are subject to cancellation and you may not be eligible for denied boarding compensation if you have not checked in:
U.S. (including Alaska and Hawaii)
30 minutes prior to departure
Exception: Atlanta, Denver and Tampa

45 minutes prior to departure;
Exception: Washington Dulles, Las Vegas, Atlanta, Denver, Newark and Tampa
60 minutes prior to departure;
International (including Canada, Mexico, Puerto Rico and the Caribbean)
60 minutes prior to departure

In addition, you must be on-board the aircraft at least:

U.S. (including Alaska and Hawaii)
15 minutes prior to departure;
International (including Canada, Mexico, Puerto Rico and the Caribbean)
30 minutes prior to departure.

If you do not check-in for your flights, or do not to board flights for which you have checked-in, all other flight segments in your itinerary will be canceled.

Seat Assignments

All seat assignments are subject to release and reassignment if you do not follow these times.

Luggage Acceptance Times

All checked luggage must be checked in:

U.S. (including Alaska and Hawaii)
30 minutes prior to departure;
Exception: Atlanta, Denver and Tampa
45 minutes prior to departure;
Exception: Washington Dulles and Las Vegas
60 minutes prior to departure;
International (including Canada, Mexico, Puerto Rico and the Caribbean)
60 minutes prior to departure.

The airline will do its best to load late arriving luggage aboard the scheduled flight, but it does not guarantee such luggage will arrive as scheduled and it will not be liable if such luggage fails to arrive as scheduled.

Partner Airline Flights

If your journey begins with a Northwest Airlines flight number 2000 – 9999, please check-in with our partner (the operating airline).

Free Luggage Allowance

Domestic and International
- 2 checked and 1 carry-on
- Maximum size per checked piece is 62 in. (158 cm) (length + width + depth)

Weight Limitations for U.S., Canada, Mexico, and the Caribbean
- Maximum weight per checked piece is 50 lbs. (23 kg)
Weight Limitations - International
- Maximum weight per checked piece is 50 lbs. (23 kg)
International Interport (within Asia)
- Luggage allowance is based on weight rather than number of pieces.
Additional restrictions may apply.
Contact Northwest Airlines for details.

Carry-on Luggage

- Must fit under the seat or in an overhead compartment.
- Maximum size is 45 in. (9" x 14" x 22") or 115 cm (25 x 35 x 55)
- Maximum weight is 40 lbs. (18 kg)
- Maximum 1 piece per passenger plus a purse or briefcase or laptop computer.
- Northwest Airlines reserves the right to further restrict carry-on luggage.

Excess Luggage

Excess charge will be collected for each piece

over the free allowance and for oversize or overweight luggage. In addition, a charge will be collected for special items such as bicycles, surfboards, pets, etc.
See *Conditions of Carriage for full rules concerning such special items.*

Luggage Tips

We recommend passengers:
- Place their name and address on the inside and outside of luggage.
- Remove or secure hooks/straps.
- Remove film from checked luggage. (Checked luggage will be inspected using x-rays that may harm film.)
- Check all items not needed during flight.
- Carry necessary items such as passports, identification, medication, prescriptions and keys with you onboard the aircraft.
- Retrieve luggage immediately upon arrival.

Firearms

Federal regulations prohibit firearms aboard an aircraft. All firearms in checked luggage must be declared and unloaded.

Frequent Flyers:

To ensure mileage credit, present your WorldPerks® number when you check in for each flight.



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- Book WorldPerks Award Travel
- Check flight arrival and departure information
- View and make changes to your reservations
- Check in and print boarding passes up to 24 hours prior to departure
- View WorldPerks account summary and mileage balances
- Learn about WorldPerks promotions
- Update your WorldPerks mailing address

While you are at nwa.com, sign up for My NWA Info!

My NWA Info is your one-stop shop for providing contact information to be notified about one or more of the following:

- Flight arrivals, departures, and gate status
- Flight delays, cancellations or schedule changes
- Check-in reminders via e-mail that link directly to the online check-in process

You can customize how you'd like to be contacted. Options include phone, e-mail, pager, PDA and cell phone.

My NWA Info can be found in the upper right corner of the nwa.com homepage. Sign up and start experiencing the benefits today!

nwa.com check-in.

For fast, easy check-in, use
nwa.com check-in® and go
straight to the airport gate



Go to the nwa.com homepage, enter your flight information and check in.

- Check in anytime between 60 minutes and 24 hours prior to departure
- Change or confirm your seat assignment
- Obtain WorldPerks Elite member upgrades
- Purchase E-First® upgrades on qualifying flights/fares
- Print a boarding pass and E-Ticket receipt
- If you have luggage, use curbside luggage check or see a Northwest agent

For fast, convenient check-in at the airport, use our self-service check-in kiosks.

If you haven't checked in before arriving at the airport, you can use any of our airport self-service check-in kiosks. In as little as 30 seconds, you can check in, select your seat, print your boarding pass and be on your way to the gate.