



2002 AIRPORT ROAD
GRAND RAPIDS, MN 55744

218/326-6657

OCTOBER 25, 1983

TO: ALL EMPLOYEES

FROM: ROBERT D. SWENSON
PRESIDENT AND CHIEF EXECUTIVE OFFICER

Greetings to everyone and a special welcome to all of our new employees. The new employees and transfers within our Company are as follows:

NAME	DATE STARTED	POSITION	LOCATION
Dana Hines	8/22/83	PSA	MKT
Stacy Larson	8/24/83	PSA	FOD
Cynthia Collyard	9/6/83	Acct/Pay	GPZ
Kent Spaulding	9/17/83	Line	GPZ
David Henderson	10/5/83	Mechanic	GPZ
James Pederson	10/8/83	First Officer	MSP
Don Hansen	10/12/83	Mechanic	GPZ
Mark Langer	10/19/83	First Officer	MSP
Mark Spletstoeser	10/19/83	First Officer	MSP
Michael Huttner	10/19/83	First Officer	MSP
Greg Johnson	10/19/83	First Officer	MSP
Brian Hopper	10/20/83	First Officer	GPZ
TRANSFERS			
Mike Wind	10/83	Brookings to Sioux Falls	
Dana Hines	10/83	PSA Mankato to Grand Rapids	
John Kunkel	10/83	PSA Mason City to CSM Brookings	

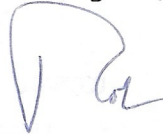
With respect to route startups, we are beginning service into Devils Lake and Jamestown, North Dakota, on December 1. We will be running two daily roundtrips Devils Lake-Jamestown-Minneapolis and one Jamestown-Brainerd-Minneapolis in this market. Further, because of too many external factors that were beyond our control, we have decided to delay our startup in the Sioux Falls-Minneapolis market until December 15. Factors that contributed to this decision included the City of Pierre's continued resistance to letting Western out of their eastbound service, our inability to secure counter space in Sioux Falls and the delay in finding accommodations there, and Republic's major schedule change in the market that blanketed our afternoon schedule in and out of Sioux Falls. All passengers that had booked with us in the Sioux Falls-Minneapolis market have been contacted regarding our delayed startup and will be given a roundtrip ticket and a letter from myself explaining the reasons for our delayed startup. We are anticipating Civil Aeronautic Board approval for a December 15th startup in the Pierre market and will initiate service into both Sioux Falls and Pierre at that time.

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Employee Newsletter
10/25/83

In order to accomplish our objectives, we need the best people. I'm sure you'll agree with me that we have excellent people and some of the finest in the regional airline business. Many companies can buy an airplane and try to fly a route, but without the right people, giving personalized service, success will be elusive. We have the right people and that is why we are so competitive and successful. Let's continue working hard so that years from now, our Company will be one of the major success stories in the industry and all of us will have been a part of it.

Have a great month.

Best regards,

A handwritten signature in blue ink, appearing to read 'R. Swenson', written over a faint, illegible typed name.

Robert D. Swenson
President and Chief Executive Officer