

**Mesaba Airlines**

2002 AIRPORT ROAD  
GRAND RAPIDS, MN 55744  
218/326-6657

April 9, 1985

TO: ALL FELLOW EMPLOYEES  
FROM: ROBERT D. SWENSON  
PRESIDENT & CHIEF EXECUTIVE OFFICER

We're returning to Thief River Falls this May 15, with F27 service. This additional service will be offered as an extension of our Brainerd and Bemidji service. Our overnight on this route will move to Thief River Falls where we will provide early morning service to Minneapolis/St. Paul with a 7:50 AM arrival and a departure from the Twin Cities at 5:45 PM. We plan to stimulate additional traffic in this market and be in solid position to bid to provide all of the services there when the Essential Air Service contract comes up for renewal this August.

Our system boardings in March were just shy of 9,000 and we need to progress above that mark this month. We still have the record to break of 10,000 passengers and there is the chance of doing that this month.

During the month of March, we set an all-time level of boardings on the MSP-FSD-PIR-RAP route of 3,484. Congratulations to everyone involved!

In addition to the May 15th schedule for Thief River Falls, the following schedules will be out soon. One, this summer on Saturday afternoons, we will be offering a roundtrip in the Bemidji-Brainerd markets with Beechcraft 99's. Two, on June 1, we will be adding an additional MSP-FSD roundtrip with Beech 99's.

While on the subject of the Beech 99's, we have elected to return U-59 to Mississippi Valley Airlines this April 19th, which is the end of our lease period on that aircraft. Therefore, we will be operating six Beechcraft 99's this May instead of seven. This is just another step in our efforts to tighten up our financial situation as we return to profitability. We are continuing to look for ways to be more efficient.

I'm asking for your continued cooperation with our Minneapolis/St. Paul busing and gate operations as we move forward with progress. Tentatively, it looks like we will be in permanent facilities without the need to bus passengers late this Fall. Although the busing operation is going quite well, it will be nice to see the Gold Concourse expansion completed in Minneapolis.

As the Spring and Summer seasons begin upon us and the desire to use our route system for non-revenue travel increases, we need to review the rules for travel on our system. All employees, their family members and parents are expected to comply with the following rules when traveling on passes or reduced rate tickets:

1. List with Reservations no less than three hours prior to departure. Be sure to identify yourself as a non-revenue or reduced rate passenger. If your travel plans change at the last minute, be sure to cancel your listing.

2. Check in for your flight at least fifteen to thirty minutes prior to departure time. When there are passengers waiting, stand in line to present your pass. Also, present your ID to the agent at the same time. If you are not assigned a boarding pass immediately, please wait away from the podium until your name is called.
3. Allow confirmed passengers priority in service at all times. Please let confirmed passengers board first and disembark first, since they are making your trip possible and deserve first choice of seats.
4. Non-revenue and reduced rate passengers are required to observe regular baggage limitations both for checked baggage and carry-on items.
5. Non-revenue and reduced rate passengers must comply with all dress code regulations; non compliance will be subject to denied boarding.

Please remember to go to the bus or van in Minneapolis after deplaning to reduce any confusion our passengers may have as to where to go for surface transportation. Doing this will make it much easier for our agents in Minneapolis who are busy handling passengers there.

Our Company is serving some very interesting points at this time and we want our employees and families to enjoy traveling on our system. Following these rules will help everyone involved.

Please welcome the following employees into our Company. Thank you for working with us as we continue to build our airline.

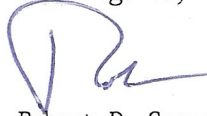
Fulltime	3/18/85	Kim Erickson	PSA	GPZ
	3/24/85	Douglas Lind (PT to FT)	PSA	MSP
Parttime	3/7/85	Richard Steigauf	Line Crew	MSP
	3/14/85	Kenneth Shelbourne	PSA	PIR

As usual, we're looking at additional markets for further expansion and growth. We've made great progress with improving our reliability and on-time performance recently and we are now operationally ready to add the additional Thief River Falls service.

It's Spring cleaning time; please ensure that your work areas are clean for all of our employees and passengers.

Don't forget to turn your clock ahead on the evening of April 27th, so that all schedules are met on Sunday the 28th. Have a good month.

Best regards,



Robert D. Swenson  
President & Chief Executive Officer