# MESABAON THE MOVE

A MONTHLY PUBLICATION PRODUCED ESPECIALLY FOR EMPLOYEES AND FRIENDS OF MESABA AVIATION, INC.

January 1990 \* Vol 3. \* No. 1

# **Employee Holiday Parties Draw Many**

The company's annual Employee Christmas Parties have always been a big hit. This year was no exception.

In Minneapolis, a hangar party was held on December 9th which drew nearly 600 employees, spouses and friends. The number of persons was a record for the event, which featured a reception, dinner, dance and music.

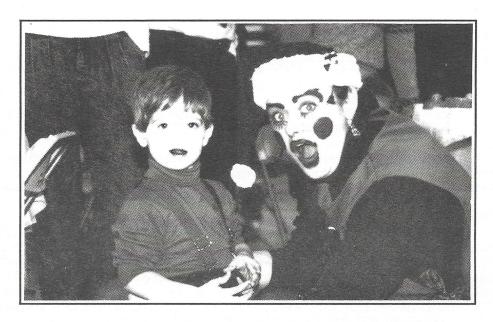
Earlier in the day, the company held its annual "kids" event, where Santa Claus made a surprise entrance and handed presents to all of the nearly 160 children of Mesaba employees.

At Detroit, the company held its second annual party at the Hilton Inn on December 16th. 300 employees, spouses and friends attended that event, which like the Twin Cities gathering, featured dinner, dance and music.

Santa also made an appearance in Detroit during the afternoon at the Mesaba hangar and handed presents to nearly 60 Mesaba children who were present.

At both events, a drawing was held for airline passes. A listing of the winners is included inside this newsletter. In addition, several photographs were not picked up by employees in the Twin Cities. A copy of those photos and directions on how to receive them are included in this newsletter.

See insert for a copy of winners from the annual Christmas Pass drawing and extra Children photos from the MSP party. Is yours here?



Santa's Helper? Mesaba held children parties at both Detroit and the Twin Cities this year where Santa was on hand to give out presents to children. One of his helpers here was entertaining one of the children.

## **Holidays Come in With Frosty Edge**

Mother Nature pulled a fast one over the holiday travel period from December 20-24th. No one disputes that.

Record-setting temperatures were found all over the nation, including the ten state region where Mesaba flies. In parts of North Dakota, South Dakota and Northern Minnesota, temperatures dipped as low as 45 degrees below zero for four consecutive days.

The cold temperatures had an effect on Mesaba's system as thousands of passengers were making their way home for the holidays. As the temperatures plunged, so did the company's ability to operate some aircraft into the coldest part of the system. In most cases, flights were able to operate on a delayed basis. In some situations, however, buses were chartered to get passengers to their final destination.

Brrr....



In 40 below temperatures, buses were useful in delivering some passengers.

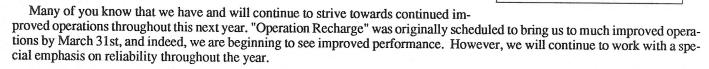
### **Letter From The President**

January 1990

Dear Employee:

My very best wishes to you and your family for a safe, healthy and joyous New Year. I hope that your Holidays were filled with special times.

As we enter a new year, I thought it appropriate to share with you some of Mesaba's goals and plans for 1990.



On the aircraft front, I informed you in December that we are in the process of evaluating several types of aircraft in the thirty to fifty seat range which will be part of our aircraft fleet plan for the 1990's and on into the 21st century. As I write, we are in the final stages of selecting 30-40 seat aircraft. We have been jointly evaluating with Northwest Aircraft, Inc., the Saab 340, the deHavilland Dash 8-100, the Embraer 120 and the Dornier 328. I hope that within the next few months, we will be able to report what our long-term plans are with regard to 30 seat aircraft in our fleet. Beyond that, we will continue working on the 50 seat issue. In the meantime, look for Mesaba to acquire one additional Fokker F27 aircraft between now and early summer to help us accommodate our increased summer schedule.

In terms of growth and markets, fiscal year 1991 (April 1, 1990 - March 31, 1991) will continue to be a year of growth, albeit it not as much as 1989. By June, we hope to go to 14 lines of flying with 2 spares, from 11 Fokker lines flying with 2 spares today. This alone should allow us to increase our passenger enplanements in our fiscal year ending March 31, 1991, by twenty-five percent. Beyond that, we have a number of excellent markets which we would like to begin expanding into. As new aircraft deliveries begin in the next twenty-four months, additional personnel will be hired and further expansion opportunities will occur for us.

Looking back, 1989 was a year of tremendous growth for this company. We doubled our passenger enplanements, doubled our employee count, more than doubled our aircraft fleet number and managed to add eleven new cities to our system. Although we suffered difficulties with aircraft deliveries and pilot attrition, we had a very positive year.

I am proud of all the efforts that our employees put forward in 1989 and I hope that 1990 will be a successful year for all of us.

Happy New Year.

Sincerely,

Robert D. Swenson President and Chairman

### Month In Review

## November and December Traffic Increases

Mesaba reported increases in both November and December traffic figures.

In November, the airline carried 65,935 passengers, a 148 percent increase over 26,556 passengers flown during the previous November. Revenue passenger miles and available seat miles increased 112 percent to 13.9 million and 27.6 million over year ago figures, respectively.

In December, Mesaba carried 66,548 passengers, an increase of 77.4 percent over 37,516 passengers flown the same month one year ago. Revenue passenger miles and available seat miles for the month were 14.1 million and 28.3 million. That reflects an increase of 68.9 percent and 81.2 percent over year ago figures, respectively.

# Christmas Turkeys Given Employees

All employees of the company were given Christmas turkeys, or gift certifi-

Mesaba On The Move is published monthly by Mesaba's Marketing and Public Relations department for employees and friends of the Company. The newsletter accepts for publication stories and articles related to Mesaba, AirTran Corporation and any of its employees or operations. Send all information to: Mesaba On The Move - 7501 26th Avenue South - Minneapolis, MN 55450.

Subscription rate is \$7.00/year.

Editor - Douglas P. Fulton

cates for a turkey, during the week before Christmas. The gift was in appreciation for a year of great service, said President Robert Swenson.

Employees that received a certificate and would like to exchange a Detroit coupon for a Twin Cities coupon, or visa- versa, may do so by contacting Andrea Peura, Executive Secretary, MSPGOXJ, or Corporate Offices, 1-612-726-5151 x320.

## Cancelled flight?

Who said that cancellations always make people mad? The following letter was sent to Northwest during the past year and copied to Mesaba's Customer Relations office.

September 15, 1989

Dear Northwest:

We imagine that most letters you receive about delayed and cancelled flights are of an angry or negative nature. Let us give you a different story.

One of us lives in Springfield, Illinois and the other in Aberdeen, South Dakota. We met at a college reunion several years ago and started a long distance correspondence. One thing led to another and last year we became engaged. Airplanes and telephones have been our major means of communication.

On May 22, 1989, while Loretta was preparing to return to St. Louis from Aberdeen via the 11:19a.m. Northwest (Airlink) flight, we were told that the flight had been cancelled due to mechanical problems.

All the rest of the flights were booked that day. Instead of becoming frustrated, we decided to make our best of the delay and "eloped." Loretta found a wedding dress at 2:00p.m., had it altered by 4:00p.m. -- by 6:00, we were married.

So, it seems you can call this a letter of gratitude. We are still commuting between our respective homes but sometime hope to be living together for good. Thanks and happy flying.

Yours truly,

Mr. and Mrs. H.H.

# Computer Information Anyone?

- by Herb Schulke, DTW Pilot

With the continued growth of Mesaba, both numbers-wise and geographically, communications among the employees becomes more difficult. One way people can exchange messages with one another is by electronic mail.

Usually someone provides a host computer to act as post office or bulletin board for forwarding messages the sender wants sent to the addressee. The addressee in turn must check his/her mailbox in the host computer to see if there is any scale with the added aid of a printer at each delivery station. The addressee simply checks his local computer printer for incoming messages addressed to him. But, what about when employees are off the job?

The Northwest PARS systems is not to be used for personal communication, but there are commercial communications vendors that are available to the general public.

The three major information services, Compuserve, GEnie, and Prodigy, all off electronic mail services to the subscriber. Once the subscriber enrolls with one of these services, they are assigned on Email address. Then they may send and receive messages from other subscribers to service. There's one catch, however.

The subscriber must have a computer, a modem and communications software. The attraction of the information service is that they generally can be accessed by a local phone number provided by the service. The bad news is they tend to get expensive if not used efficiently all of the services have software available for sale that will help the user spend minimum time online and thereby keep charges down. My name is Herb Schulke and I

COMPUTER, continued on page 7

# 1989 - A Year of Growth ...

1989 will go down in history at Mesaba as a year of growth. Not just normal year-over-year growth. But real growth. Passengers doubled. Aircraft fleet double. Ten additional cities. Real growth. Most of the company's growth occurred from Mesaba's expansion to the Detroit hub, where the company hired an additional 400 employees. However, during the year, Mesaba also increased service at the Twin Cities. The following two pages reflects many of the memorable things which occurred during 1989.

January 4 - The company's aircraft mechanics and related employees defeat the IAM in a vote to be unionized.

**January 8** - Mesaba begins new service to Traverse City, Flint and Pellston, Michigan.

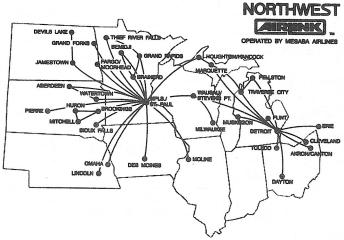
**February 22** - New service is implemented to Marquette and Houghton, Michigan.

March 31 - Five and Ten year employees are honored at the company's second annual employee dinner for long-term employees.

1989 was year of growth when it came to traffic. Mesaba continued to double boardings each month when compared to the prior year.

#### Passenger Enplanements

Month	1989	<u>1988</u>
Jan.	40,845	26,086
Feb.	40,723	29,209
Mar.	51,186	34,025
Apr.	50,852	29,322
May.	60,246	31,697
Jun.	72,263	36,173
Jul.	77,868	37,140
Aug.	88,552	37,585
Sep.	69,924	30,642
Oct.	73,014	29,509
Nov.	65,935	26,555
Dec.	66,548	37,516
Total	757,956	385,459



Mesaba's expansion to the Detroit hub would be the company's main event for 1989. The additional hub added eleven new cities to the company's route system.

April 2 - Toledo becomes the thirty-third city on Mesaba's route system with three daily flights to Detroit.

April 19 - The company dedicates it new aircraft maintenance hangar and corporate offices in MSP with a ribbon-cutting ceremony. In addition, the company introduces a new logo for AirTran Corporation and Mesaba.

April 21 - Mesaba announces that the airline has purchased an aircraft maintenance facility at Central Wisconsin Airport in Mosinee Wisconsin. The 38,000 square foot facility was formerly owned and used by Midstate Airlines.

June 10 - MSP employees enjoy a day of fun in sun at annual picnic.

June 10 - Mesaba's primary service to Traverse City becomes complementary service as Northwest Airlines begins service to the market with jet service, under Michigan's Air Access Program. The company continues to provide five daily round-trip flights between Traverse City and Detroit.

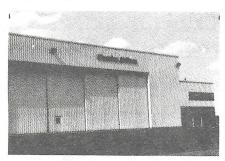
June 16 - ALPA and Mesaba sign agreement for three year contract for airline pilots.

June 19 - Northwest Airlines is acquired by Wings Holding, Inc., header by investor Alfred Checchi. The air-

line becomes one of the of largest privately held companies in the world.

August 4 - AirTran Corporation holds annual meeting at corporate offices in Twin Cities.

**September 4** - The company announces that maintenance work will begin being conducted at Central Wis-

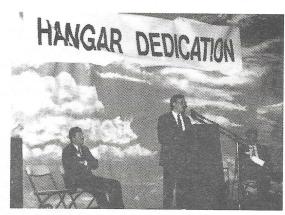


Mesaba purchased a third aircraft maintenance facility which is located at Central Wisconsin Airport in Mosinee, Wisconsin.

consin hangar that Mesaba purchased, company officials reported today. The third shift work will begin in late 1989/early 1990.

September 8 - Mesaba writes a letter to the Department of Transportation saying that the company is concerned over the lack of long term commitment

# ... and New Faces



The dedication of the company's corporate offices and maintenance base occurred in April, 1989.

to Essential Air Service Program, under which Mesaba flies to Brookings, Huron and Mitchell, South Dakota and Jamestown and Devils Lake, North Dakota. Officials from Mesaba state the company's intention to discontinue service unless funding guarantees are in place.

September 6 - Mesaba replaces Northwest Airlines service in Moline, Illinois with four round-trip flights to the Twin Cities.

September 15 - Employees from MSP complete 1989 United Way fund drive and raise a total of \$8859.00 for the annual campaign.

September 30 - Golf was the sport of the day as Mesaba held its first employee golf outing in Canton, Michigan.

October 1 - Employee begin handling DTW counter functions, work formerly handled by Northwest.

October 11 - New service to Muskegon is added to the company's airline system. Three round-trip flights to Detroit, from the thirty-fourth city on Mesaba's system.

October 21 - "Operation Shotgun" is put into effect. This annual program helps concentrate on the large volume of passengers travelling to South Dakota for the annual opener of the pheasant season.

November 6 Keith "Kip" Clow is named Vice President of Maintenance for Mesaba.

November 27.— The airline carries its two millionth passenger system-wide. The first one million was carried in March 1988 after fifteen years of service. The second million was reached after only fifteen months.

December 2

The Detroit ramp functions are taken over by Mesaba in Detroit. That function, formerly handled by Northwest, means nearly 100 additional employees for the company.

December 9 - Ring the Bells at MSP Employee Holiday Party.

December 16 - Detroit was "Rock'n" at DTW Employee Holiday Party.





Employees continued to play the most important role at the company... and 1989 brought nearly 400 additional employees to the company. Above, a new staff at Toledo. Below, Aberdeen agents enjoy sunshine on a vacation.

1989 was a year of growth in aircraft numbers. Throughout the entire year, Mesaba continued to take delivery of both Fokker F27 and Metro III aircraft. The following chart shows when new aircraft went in service during the year.

Aircraft Number Date in Ser.

F27	7th	2-21-89
F27	8th	3-15-89
F27	9th	4-12-89
F27	10th	6-06-89
F27	11th	7-08-89
F27	12th	7-30-89
F27	13th	9-09-89
F27	14th	10-12-89
MIII	11th	1-08-89
MIII	12th	1-08-89
MIII	13th	1-08-89
MIII	14th	1-12-89
MIII	15th	6-05-89
MIII	16th	6-28-89

December 18 - A mandatory drug testing program is implemented by all Part 135 and 121 airline carriers and Mesaba's program goes into effect. The tests involved in the program include random, reasonable cause, periodic and accident/incident.

December 21 - Mother Nature sends very unseasonable cold weather to Midwest disrupting thousands of passengers heading home for the Holidays. Temperatures on parts of Mesaba's system reach 70 degrees below zero with wind chill.



### ANNUAL EMPLOYEE SKI OUTING

Join your co-workers and friends at this year's Fourth Annual Employee Ski Outing. The event, as in past years, is sure to be a fun filled event with lots of action and socializing. Last year, over 100 employees and spouses/friends attended. R.S.V.P. today and make plans to attend this special event.

\* THE FIRST 75 PERSONS TO R.S.V.P. WILL BE ENTERED INTO A DRAWING FOR A FREE PASS FOR THE EVENING. TWO PASSES WILL BE GIVEN AWAY, SO HURRY AND R.S.V.P.!!!

Location

Wednesday, March 7, 1990
Buck Hill Ski Area
6:00 p.m. - 11:00 p.m.
See map for directions.
Buck Hill is located 20
minutes south of Minneapolis
on I-35. We will meet in
the back part of the main chalet.

HWY.13 CEDAR AVE.
BRIDGE M

EXIT SO SECURITY SEC

MPLS

TWIN CITIES

ST. PACIL

Tickets/Rental

Mesaba Employees will receive a special group rate for the evening:

Tickets: \$8.00 Rental: \$8.00

Lesson: \$4.00

You may purchase your tickets as your drive through the gate at Buck Hill.

Bring I.D.

Make sure that your bring your Mesaba I.D. to qualify for the discounted prices.

Food

The company is providing food and refreshments FREE to those persons that attend. The barbecue is scheduled from 7:00 p.m. - 8:30 p.m. Chips and refreshments will be served all evening long.

R.S.V.P.

We need to have an accurate count for the outing, so please R.S.V.P. for the Ski Night by calling:

Amy Johnson, Marketing Corporate Offices, x350

Non-skiers

You do not have to be a skier to attend this outing. Last year, we had many persons who simply came out to enjoy the barbecue and visit with friends. And if you are a new skier, you can take a lesson and start learning to ski.

Lessons

If you or your spouse/friend would like to take a lesson, the cost is \$4.00 for a 1-hour lesson. Please make sure that your reserve a lesson with an R.S.V.P. by February 28th.

## **Claim Your Photo**

Here are a few of the Christmas photos which went unclaimed at the MSP Employee Christmas Party. If you child's photo with Santa is shown here, contact Amy Johnson in Marketing, MSPGOXJ, Corporate Offices, x350, a your photo will be sent to you. Please refer to the number next to the picture when you call.







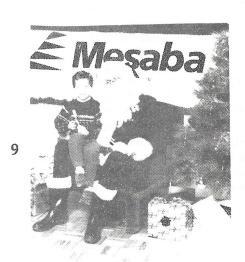












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## **Christmas Pass** Winners

The following employees won airline passes at the annual Christmas drawing. Passes will be sent to winners from the Pass Bureau. Any questions may be directed to Kelly Barker, pass bureau agent, Corporate Offices, MSPPBXJ, tele: x115.

Each winner receives a set of tickets

#### Winners

Air America Michael Olson Air Canada Sharon Sikkema Air Midwest Catherine Nicholson Air Ontario **Todd Ginsbach** Pamela Pankratz America West Michelle Schiller Rov Pikkarainen Wavne Butor Aspen Air Bimidji Air Merrilee Schaaf James Ritchle Craig MacFarland Helmut Apaza Kerri Pierson **Britt Airways Todd Tews** Terri Norfleet CC Air Darcy Wetzel Cayman Air **Delayne Michels** Central St. Air John Grooms Tom Goetsch

Ron Borg

Claudia Hamand

Kevin Wilkes

Ann Romera

**Stuart Mover** 

**Carol Williams** 

**David Currier** 

Layne Johnson

Lana Boehmer

Lynn Osterberg

**Edward Smisek** 

Michael Volker

Marlin Roseland **Thomas Peterson** 

Laurel Huber Rachel Kasperowicz

James Nolan

Lloyd Crary

Kristine Wisusik

Steve Schneider

Michael Pizzelanti

Calk's Int Air Mark Klein Henning Christie

Comair

Contental

Crown Air Delta

Era Aviation Express I

G.P. Express **Great Lakes** 

Horizon MarkAir Metro Air Midway

**NPA** 

NY Helicopter

Precision Rocky Mtn Scenic

Northwest Int'l

Simmons

Skywest

Southwest

Time Air U.S. Air WestAir Mesaba

John Swanson

Adrienne Spiroff Tim Rogers Northwest Dom. Scott Peckhan

**Charles Cutter** Corey Wiegel Geoff Rezutko James DeBlock Sandra Weber

Cheri Belden Clay Krout

John Keothe Steve Siracusa Eric Baurle Lisa Mooney

Matthew McAdams Leon Miller

**David Claypool** Gary Jagodzinski Jacqueline Hickey Nancy Ellis

Victor Schwartz Karen Schroedermeier **Betty Winterowd** 

Jeneffer Becker Douglas McCloud Allison August Lisa Jorissen Gordon Rother **Brent Spencer** Darrin Ceason Leann Klosterman Will Waldow Kevin Wendland

**David Christoff David Tigges** Michael Jackson Julie Dunn Scott Nephew Kathy Stieger Monty Myler Lowella Keller **Richard Edmonds Gary Bodinr** 

Shaun Giese Michael Wozniczka Sandra Manning

# Employee News

# November Employees

#### Full-time

David DuFour, A&P Mech., MSP Derrek Perron, A&P Mech., MSP Warren Balfany, A&P Mec., MSP John Kendall, A&P Mech., MSP Dale Sanborn, A&P Mech., MSP Edward Williams, Ma. Cl.erk MSP Anne Sponsel, Acco. Clerk, MSP Scott Dulac, Stock Clerk, MSP Robert Cline, Stock Clerk, MSP Nguyen Bank, A&P Mech., DTW Nancy Johns, CSA, DTW Cindy Prisk, CSA, DTW Robert Stephens, A&P Mec, DTW Ryan Eckleberry, A&P Me., DTW Timothy Jury, GSE Sup., DTW Lisa Mooney, CSA, DTW Kevin Wilkes, Pilot, DTW Timothy Strand, Pilot, DTW Steve Green Pilot, DTW David Mitsch, Pilot, DTW Tom Philipp, Pilot, DTW Mark Wrasse, Pilot, DTW Ronald Simons, Pilot, DTW Kent Muschinske, Pilot, DTW Dan Kubic, Pilot, DTW Eric Baurle, Pilot, DTW Tom Hoffmann, Pilot, DTW Julia Kerley, Pilot, DTW Mohamed Khalifa, Pilot, DTW Richard Boley, Pilot, DTW Brad Nord, Pilot, DTW Duncan Cobourne Jr., CSA, DTW Michael Pastula, GSE, DTW Theresa Keough, CSA, DTW

#### Part-time

Molly Marshall, CSA, MSP Bryan Brown, CSA, MSP Lana Boehmer, CSA, DVL David Mark Sullivan, CSA, ATY Traci Meyer, CSA, ATY Sherry Dahlin, CSA, BKX LaDona Carder, CSA, DTW Cherie Armatis, CSA, DTW

Kimberly Jacobs, CSA, DTW Ramona Olah, CSA, DTW Kodejah Ortiz-Lebron, CSA, DTW Johnnie Taylor, CSA, DTW Judith Kaiser, CSA, DTW Julia Hill, CSA, DTW Jennifer Saum, Flt. Att., DTW Michelle Schiller, Flt. Att., DTW Terri Norfleet, Flt. Att., DTW Mari Delaney, Flt. Att., DTW Barbara Blanchard, Flt. Att., DTW Gary Birkholz, CSA, CMX Robin Nalley, CSA, MOT James Sundling, CSA, TOL Tamara Mraz, CSA, DTW Mark Klein, CSA, DTW Colleen Wilson, CSA, DTW George Budak, CSA, DTW Renata Wojnar, CSA, DTW Jeffrey Ervin, CSA, DTW John Monds, CSA, DTW Jennifer Hackney, CSA, DTW Kristine Padalino, CSA, DTW Sally Gedelian, CSA, DTW Paul Shaffer III, CSA, DTW Robin Carroll, CSA, TOL

# December Employees

#### Full-time

Charles Burns, Pilot, DTW Jon Markuson, Pilot, DTW Stuart Gilbert, Pilot, DTW Jess Bauer, Pilot, DTW Philippe DeRosier, Pilot, DTW Michael McCabe, Pilot, DTW Rick Glewwe, Pilot, DTW Craig Woodruff, Pilot, DTW Ronald Losasso, Pilot, DTW John Fischbeck, Pilot, DTW James Farley, Pilot, DTW Eric Korbitz, Pilot, DTW David Gordon, Pilot, DTW Charles Rogalsky, Pilot, DTW Robert Gerry, Pilot, DTW Markus Tirschler, Pilot, DTW Thomas Hartley, Pilot, DTW Regan Dirkx, Pilot, DTW

Andrew Manfolk, PIlot, DTW
Michael Felton, PIlot, DTW
Scott Flandermeyer, Pilot, DTW
Robert Amberson, Pilot, DTW
William Roffelsen, A&P M., DTW
John Payea, A&P Mech., DTW
Teresa Harris, Account., MSP
Merle Carlson, A&P Mech., MSP
David Kenison, Stock Clerk, MSP
Octavia Jenkins, Aircraft Gr, DTW
Philipp Burke, Tech. Librar., MSP
Robert Dufresne, Stock Clerk, MSP
Mark Loken, Mat. Runner, MSP

#### Part-time

James Hanson, CSA, BRD
Thomas Byer, CSA, PIR
Brian Lee, CSA, MSP
Craig Lagorio, CSA, MSP
James Scott, CSA, MSP
David Wright, CSA, MSP
Dolores Nyman, Stock Clerk, DTW
Jerry Switzer, CSA, DTW
Swan Jungovic, CSA, DTW
Dianna Novak, CSA, DTW
Nick Fortunato, CSA, CAK



# **Manager News**

Glenda LaJoie has been named Manager, Customer Service at Musekgon, Michigan. Glenda has been Manager of Brookings.

Sherron Gaughan has been promoted to Manager of Training - Inflight Services.

Phillip Burke as been hired as Manager, Techs and Publications Department.

Eric Hanson has been hired as Sales Representative.

### Mesaba Memos

Congratulations to Mark Sullivan (CSA/ATY) and wife Jennifer on November 28th birth of son Lukas Sullivan.

Congratulations to Dennis Ofstedahl (Director - Stations) and wife, Linda, on December 6th birth of daughter Paige Eileen.

Congratulations to Kelly Bjornson (Pass Bureau) and Brad Barker (Pilot) who were married on December 31th.

#### COMPUTERS, continued

am a Mesaba pilot based in Detroit. I and a couple of other computer hobbyists would like to be able to network with any other Mesaba employees who happen to subscribe to Compuserve, GEnie, or Prodigy. To do that, we need the Email addresses for whichever service they use. I will

## Mesaba Employee Saves Life

Anne Meyer, Mesaba flight attendant, recently gave a passenger the best Christmas present they could ask for... their life. And it happened on Christmas Day.

Aberdeen passenger Cecil Ramsdell had just deplaned a Mesaba flight and was heading through the Twin Cities Gate #15 walkway, enroute to a connecting Denver flight, when he suddenly suffered a severe heart attack and fell to the floor. When it became apparent to customer service agents in the area that the passenger's heart had stopped, a quick announcement was made for persons in the area that knew CPR and might be able to help.

And that is where Anne Meyer comes in.

Anne, a flight attendant with Mesaba since June 1987, was between flights when she got word of the trouble. "I was terrified at first," she said. But she acted quickly, ran out into the walkway, and soon began CPR on the passenger as other employees looked on. The life-saving procedure lasted approximately ten minutes before airport paramedics arrived to takeover.

The passenger, a resident of Aberdeen, South Dakota, was quickly taken to Fairview Southdale Hospital and later transferred to a nearby center where he is currently recovering. Medical personnel involved in the situation have indicated that Mr. Ramsdell, without the few minutes of

keep an address book and share it with other users if they will send me their Email address at: Compuserve 72437,1535 Genie H.Schulke Podigy CXWM34A

With these addresses, we will be able to share information and ideas on items of common interest such as aviation, marketing, computing, the stock market or whatever interest you may have.



Anne Meyer says she was just happy to be able to help.

assistance he received, would have passed away during the incident.

Anne Meyer was very humble after the incident and feels happy she was able to help. "Knowing that I helped someone and their family is thanks enough for me," she remarked. She visited Mr. Ramsdell with flowers at the hospital on December 26th and again saw him recently.

Though new flight attendants for Mesaba are trained in CPR, Anne was certified in CPR in the fourth grade. Since then, she has periodically reviewed her material and remained current in CPR procedures. This was the first time that she had ever had to use CPR in real life.

"I was glad I was there to help," Anne remarked.

So was Cecil Ramsdell.



### **Notes**

F27 TO TOLEDO. Toledo began receiving F27 service on January 1, 1990 with the start of a new flight schedule. The mid-morning flight replaces a Metro III flight. Toledo currently has four round-trip flights to Detroit.

REMODELED TERMINAL IN BEMIDJI. The City of Bemidji is planning to remodel its airline terminal beginning in April of this year. The new renovations will allow two airlines to operate out of the same terminal area. Currently, Mesaba operates out of the main terminal and Bemidji Air operates out of an adjacent building.

FARES TO INCREASE. Air fares on Mesaba are scheduled to increase four percent effective January 11th as a result of Northwest's decision to raise its domestic fares to offset a 10 cent per gallon increase in the price of fuel. Other major airlines are making the same increases.

# Mesaba Ski Night

Join your fellow friends and employees at the company's fourth annual Employee Ski Night!!

Wednesday, March 7th, 1990 BUCK HILL SKI AREA 6:00 p.m. - 10:00 p.m. Rental - \$8.00 Ski - \$8.00 Lesson - \$4.00 Dinner and Refreshments - FREE!!

The first 75 persons to R.S.V.P. will be entered into a drawing for a FREE SKI PASS FOR THE EVENING. So call and R.S.V.P. now with Amy Johnson, Marketing, x350!!

## MESABAON THE MOVE

Mesaba Aviation, Inc. 7501 26th Ave. South Minneapolis, MN 55450

U.S. Postage
PAID
Permit No. 3363
Minneapolis, MN

First Class