

# On The Move

A monthly publication produced especially for employees and friends of Mesaba Aviation, Inc.



## Mesaba

August, 1991 Issue  
Volume 4, No. 5

## MESABA PASSES TWO FAA INSPECTIONS WITH FLYING COLORS!

Recently, Mesaba Airlines has been involved in two major FAA inspections. The first one held in Feb. was under the auspicious of the FAA National Aging Aircraft Inspection Program. This inspection was created after the Aloha Airlines B-737 accident involving structural failure and was designed to ensure the safe operation and continued airworthiness of older aircraft.

The main areas of focus for the Aging Aircraft Inspection were:

- Fatigue/Fractures - The damage tolerance of the fuselage.
- Flight Load
- Corrosion - Crack and Corrosion growth.
- Nondestructive Inspection - The testing inspection methods.
- Human Factors - Work environment, lighting, etc.
- Repair/MSIP - What type of maintenance documentation do we retain to show major repairs and what type of maintenance inspection program the aircraft are maintained under.

All of these issues and many others concerning the aging of the aircraft were examined during the inspection. The average age of Mesaba's Fokker fleet is approximately 20 years old and as a result our fleet was selected for this inspection. The results were positive for the company and demonstrated that we have a strong maintenance program.

As a result of Mesaba's participation in the Aging Aircraft Inspection, Mesaba's Technical Training Department was recently invited to Atlanta to take part in a presentation for the FAA Office of Aviation Medicine. The meeting agenda centered around the Work Environment in Aviation Maintenance.

Brad Baker, Technical Training and Safety Manager, provided discussion on Industrial Hygiene in Air Carrier Operations. This presentation stressed the importance of developing a program to inform mechanics and maintenance personnel of the hazards associated with the workplace, and precautions necessary to reduce the pos-

sibility of injury due to long term exposure to such hazards as chemicals and noise.

Al Schafer, Training Supervisor, followed up with a talk on Material Safety Data Sheets and the importance of their content. Included was an overview of a procedure used to measure noise levels in the work area and when a hearing conservation program should be incorporated.

The invitation to speak at the convention came from members of the FAA Aging Aircraft Inspection team, who visited Mesaba earlier this year. The team was impressed with the Training Department's role in both maintenance and hazard awareness training.

The second inspection which was conducted from June 10th through June 18th was the FAA Great Lakes Regional in-depth inspection. This inspection was company-wide which included: maintenance, station operations, flight operations and the inflight department, among others. The team which consisted of five FAA Officials

*Continued on page 4...*

# UNITED WAY CAMPAIGN



L to R: Robert Swenson, Charlean Sabo, Kim Forster, Lisa Lang, Lori Doerfler, Jim Jansen, Joleen Sobaski, and Valerie Schilz. Not pictured: Nancy Ellis and Larry McCabe

The United Campaign is now at a close and we are pleased to announce that the generous employees of Mesaba donated over \$11,885.

As a thank you to employees who participated in the drawing, ice cream cones were distributed to them and a drawing was held on Monday, July 22.

Those winners are as follows:

- Steve Levin - Seville Plaza Hotel
- Dan Kelly - Honeymoon Suite at Bloomington Holiday Inn
- Mike Olson - One domestic pass for two on Northwest
- Julie Peterson - One round-trip pass for two on Continental
- Bill Patterson - One round-trip pass for two on US Air

- Michael Hillyer - One round-trip pass for two on US Air
- Mark Miller - One round-trip pass for two on Delta
- Lori Doerfler - One round-trip pass for two on America West.
- Dan Espeseth - One month membership at Flagship Athletic Club
- Nancy Shingledecker - One year social membership at Flagship Athletic Club.
- Robert Safratowich - One "Llama" tote bag, donated by Aeroaide
- Cheryl Moline - One "Llama" tote bag, donated by Aeroaide.
- Bill Patterson - One "Llama" tote bag, donated by Aeroaide
- Tyler Anderson - "Park

Vista" carry-on donated by Aeroaide

- Gerald Marschel - "Park Vista" carry-on, donated by Aeroaide
- Mike Donahue - "Park Vista" carry-on, donated by Aeroaide
- Perry Walker - "GY" tote bag, donated by Pedros
- David Currier - "GY" tote bag, donated by Pedros
- David Lundin - "GY" tote bag, donated by Pedros
- Derek Perron - "Golden Pacific" tote bag, donated by Pedros.
- Darcy Rhode - Two Twins vs. Kansas City Royals Tickets, arranged by Larry McCabe
- Angela Franklin - Two twins vs. Kansas City Royals Tickets, arranged by Larry McCabe
- Lori Guzman - Mesaba T-shirt winner
- Teresa Garrett - Mesaba Golf Shirt -
- Tim Ochsenbauer - Mesaba Golf Cap.

The United Way thanks you for your support and help in this fund drive!

# SYSTEM INFORMATION

## MKG Holds World Perks Contest...

Sharon Sikkema, Manager of the MKG Station, is holding a World Perks Contest to all MKG employees. The object of the contest is to sign up 500 new members in MKG by September 7, 1991.

Said Sharon "It's easy, when someone comes in for a flight to make reservations or to by a ticket; just ask them "Are you a World Perks Member?" If not, here's your big chance! "Well Mr. Jones, here's an application, there's no obligation and you can start working towards your first free ticket on this very flight."

Have fun and Good Luck on your goal MKG!

## New Service to London, Ontario

On September 5, 1991, the city of London, Ontario will be added to Mesaba's growing route system. Mesaba will offer three daily round-trip flights and will be operated by Metro III aircraft. Jeff Jones, Director of Market Planning said, "We are excited and pleased to be announcing new service between London and Detroit, our new service will offer travelers tremendous connecting opportunities at Detroit on Northwest Airlines as well as frequent local service." London will be the thirty-ninth city on Mesaba's route system which includes hubs at both Minneapolis/St. Paul and Detroit.

## Inflight Service Employees Represent Mesaba In Local Communities

Recently, Sherron Gaughan (Manager of Inflight Services Training) and Joann Taylor (Flight Attendant) spoke at Armstrong High School in Plymouth, MN. The experience was not only valuable for the high school seniors, who learned about a job with the airlines, but equally valuable for the Mesaba representatives.

Sherron and Joann spoke frankly about a career with the airlines, in general; and about the flight attendant position, in particular. Students learned of the differences between a "Major" and a "Regional" airline. They also learned a bit of Mesaba's history and current structure. They received information regarding ways to get started in the industry and learned of ways to better position themselves, in terms of educations and experience, in order to secure a job.



Jeff Jones, Director of Market Planning

# SYSTEM INFORMATION

## HEALTHLINES

### Hot Weather Workout Tips

Pushing yourself too hard on a hot summer day can cause muscle cramps, fatigue, heat exhaustion, and heatstroke. Before you venture out into the hot temperatures, you should consider the following hot weather workout tips:

- When exercising outdoors, always opt for the coolest part of the day—in the morning or late afternoon.
- Go at a slower pace than you did during cooler weather and exercise for shorter periods of time.
- Drink adequate amounts of water to replace the body fluids you lose through perspiration. Drink at least 8 to 10 ounces of water 10 to 15 minutes before you start to exercise.
- Wear lightweight, loose clothing that allows sweat to evaporate easily. Check on the new hightech materials designed to keep perspiration away from your skin, or wear cotton which absorbs moisture quickly.
- Use a sunscreen to avoid sunburn. Apply an SPF-15 lip balm to your lips to protect them from the sun's harmful rays.
- Apply a non-greasy moisturizer to your skin because any activity that causes you to sweat will also dry your skin.
- If you feel dizzy, overheated, or chilled, stop your activity, find a shady spot, and drink water to replace our body's lost fluids.

## Buy or Sell?

Employees wishing to advertise personal items for sale on this page may send information to:

Mesaba On The Move:  
Comat: MSPGPXJ  
Tele: MSPSKXJ

Please include a description of item(s), your name, phone number, price, and any other pertinent information.

Advertise your item(s) to all Mesaba employees.

**Suggestions, comments  
or ideas for the  
Newsletter?**

**Call Theresa Read  
MSP/GO-EXT 112**

... **INSPECTION** — from page 1 reviewed company manuals, inspection reports and all records pertaining to the various departments. This inspection was conducted under the criteria established in the National Air Carrier inspection program as it applies to all major airline inspections. It covered virtually every facet of our operation and we are happy to report the company did well.

Patrick Thompson, Senior Vice President of Operations said, "I am extremely gratified by the fine job being done by all of our employees and the positive results of these two very important FAA inspections is a direct result of the commitment to excellence we see every day. I have conveyed this message to our Board of Directors as well".

On a related note Pat Thompson is the Worldwide Chairman of the F27 Aging Aircraft working group that was established to oversee the international regulatory changes required to cope with the new Aging Aircraft regulations as they apply to Fokker aircraft.

# EMPLOYEE INFORMATION

The following employees were hired in July, 1991  
**Full-time**

Steve Wellnitz . . . . . A&P, MSP  
 Daryl Long . . . . . A&P, MSP  
 David Loranger . . . . . A&P, MSP  
 Paul Thorson . . . . . Avionics, DTW  
 Carol Fischenich . . . . . Accounting, MSP  
 Elizabeth Costa . . . . . CSM, YXU  
 Dawn Joseph . . . . . CSA, YXU

**Part-time**

Kevin Engle . . . . . Shuttle Driver, MSP  
 Shane Bonham . . . . . CSA, PIR  
 William Brandenburg . . . . . CSA, LEX  
 Ti Schliep . . . . . CSA, LEX  
 Daniel Gurgul . . . . . CSA, DTW  
 Rebecca Edson . . . . . CSA, DTW  
 Chung-Ming Yu . . . . . CSA, DTW  
 Byron Handley . . . . . CSA, DTW  
 Richard Wilkenson . . . . . CSA, DTW

## Congratulations . . .

. . . to Butch Detjen (GPZ Mtce. Supervisor) and his wife Joyce on the birth of their son, Matthew James, on July 23, 1991.

. . . to Martin Lewandowski (LNK Station Manager) and his wife Julie on the birth of their daughter, Brooke, on July 28, 1991.

. . . to Rick Frascht (MSP Mtce. Supervisor) and his wife Marsha on the birth of their son, Tyler John, on July 23, 1991.

## Five Year Employees

The following persons reached their five year anniversaries with Mesaba in July.

Anne Enstad  
 Chuck Howe  
 Charlene Sabo



**GOLF CAP.** White poplin golf cap with adjustable sizing tab. Red and black embroidered logo.

**SWEATSHIRT.** Fruit of the Loom 7.5 oz. white sweatshirt with red and black embroidered logo.

**T-SHIRT.** Hanes Beefy-T 100% cotton white t-shirt. 5-color route map and F27 aircraft on front and "Fly with us" artwork on back. A one-of-a-kind design!

## Mesaba Sportswear

Description	Quantity (Sizes)	Price	Total
Golf Cap		\$ 6.50	
Sweatshirt (S-XL)		14.00	
T-Shirt (S-XL)		14.95	

Shipping & Handling Costs (Continental United States)	
order total	cost
less than \$20.00	\$4.00
\$20.00-49.50	5.00
\$50.00-99.50	7.00
\$100.00-124.50	8.00

Merchandise Total	
Shipping & Handling	
<b>Total Due</b>	

\*Add \$2.00 for each additional \$25.00 in merchandise.  
 \*Call for cost on all non-domestic shipments.

Credit Card:  VISA  Mastercard

Card #: \_\_\_\_\_ Exp. date: \_\_\_\_\_

Signature: \_\_\_\_\_

Ship to		
Address		
City	State	Zip code
Contact	Telephone	

Mail or FAX this completed form to:

**Mesaba Program**  
 c/o TM MARKETING  
 P.O. BOX 3200  
 Minneapolis, MN 55403  
 FAX: 612-349-2870

- Make checks or money order payable to TM MARKETING
- Prices good through 6-30-91
- All orders shipped within 15 days

## LOAN RATES AND TERMS



HOME EQUITY LOANS					
RATE	FIXED	VARIABLE*	TERM	COLLATERAL VALUE	COMMENTS
	10.49%	N/A	5 Years	90% of tax assessed value minus first mortgage, if any.	Minimum Amount Financed: \$ 5,000 Maximum Amount Financed: \$20,000
	10.99%	N/A	7 Years	75% of tax assessed value minus first mortgage, if any.	Minimum Amount Financed: \$20,000 Maximum Amount Financed: \$30,000
	11.99%	N/A	15 Years	80% of appraised value minus first mortgage, if any.	Minimum Amount Financed: \$ 15,000 Maximum Amount Financed: \$100,000
	N/A	10.25%	Open End	75% of appraised value minus first mortgage, if any.	Minimum Amount Financed: \$ 15,000 Maximum Amount Financed: \$100,000 Draws available via draft, ACCESS, telephone or in person. Variable rate adjusts quarterly
NEW CAR, RVs AND BOATS**					
RATE	FIXED	VARIABLE*	TERM	COLLATERAL VALUE	COMMENTS
	8.24%	N/A	3 Years	Up to 100% of purchase price, plus tax and license.	Model year changes on January 1. Up to 7 year term available if purchase price is \$20,000 or greater. Rates shown are with 20% down payment. Other rates available.
	9.49%	N/A	4 Years		
	10.24%	N/A	5 Years		
USED CAR, RVs AND BOATS**					
RATE	FIXED	VARIABLE*	TERM	COLLATERAL VALUE	COMMENTS
	16.00%	N/A	3 Years	85% of purchase price, plus tax and license	5 year term available for 1991 or 1990 model year. 4 year term available for 1989, 1988 or 1987 model year. 3 year term available for all other model years
	12.49%	N/A	4 Years		
	10.99%	N/A	5 Years		
VISA® CREDIT CARD					
RATE	FIXED	VARIABLE*	TERM	COLLATERAL VALUE	COMMENTS
	15.49%	N/A	1 Year	N/A	VISA® maximum is \$5,000. Annual fee is \$12.00. (Fee waived with Command or Capital Checking Account)
SHARE SECURED**					
RATE	FIXED	VARIABLE*	TERM	COLLATERAL VALUE	COMMENTS
	N/A	7.50%	10 Years	Shares on deposit	Rate based on highest Share Savings rate. Interest rate subject to change quarterly
LINE OF CREDIT					
RATE	FIXED	VARIABLE*	TERM	COLLATERAL VALUE	COMMENTS
	N/A	13.00%	Open End	N/A	Line of Credit maximum is \$10,000. Minimum payment is \$35 per month.
UNSECURED SIGNATURE**					
RATE	FIXED	VARIABLE*	TERM	COLLATERAL VALUE	COMMENTS
	17.50%	N/A	1 Year	N/A	Amount financed under \$1,000.
	16.50%	N/A	3 Years	N/A	Amount financed over \$1,000 up to \$10,000
STUDENT LOANS					
RATE	FIXED	VARIABLE*	TERM	COLLATERAL VALUE	COMMENTS
	8.00%	9.34%	10 Years	Limit set by U.S. Dept. of Education.	Stafford student loan is fixed rate. PLUS or SLS loan is variable rate subject to change July 1.
ALL OTHERS**					
RATE	FIXED	VARIABLE*	TERM	COLLATERAL VALUE	COMMENTS
	16.00%	N/A	3 Years	Varies depending on type of collateral	Includes collateral not listed above. Please call office of your convenience for more information

\*Variable rate may increase or decrease.  
\*\*Rates may vary according to account relationship.

## Twin City Co-Ops and U.S. Federal Credit Union Information

A Representative from Twin City Co-Ops Federal Credit Union AND US Federal Credit Union was at Mesaba on Tuesday, August 20, 1991.

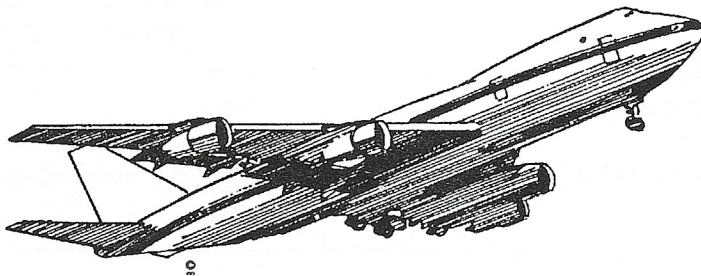
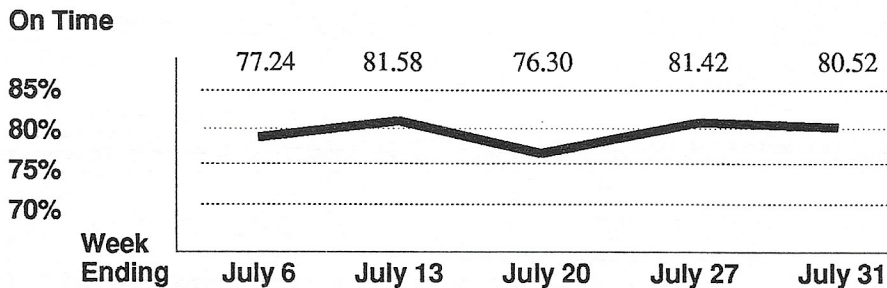
Both credit unions offer a wide range of high quality financial products, including checking and savings accounts, low-cost loans, VISA, U.S. Savings Bonds and much more.

## Picnics News

Anyone interested in attending the MSP September 7 picnic contact Andrea Peura at the MSPGO (726-5151 ext. 320).

The July 13 DTW picnic was a success! Thanks to everyone who participated.

## ON-TIME PERFORMANCE Percent of On-Time Departures

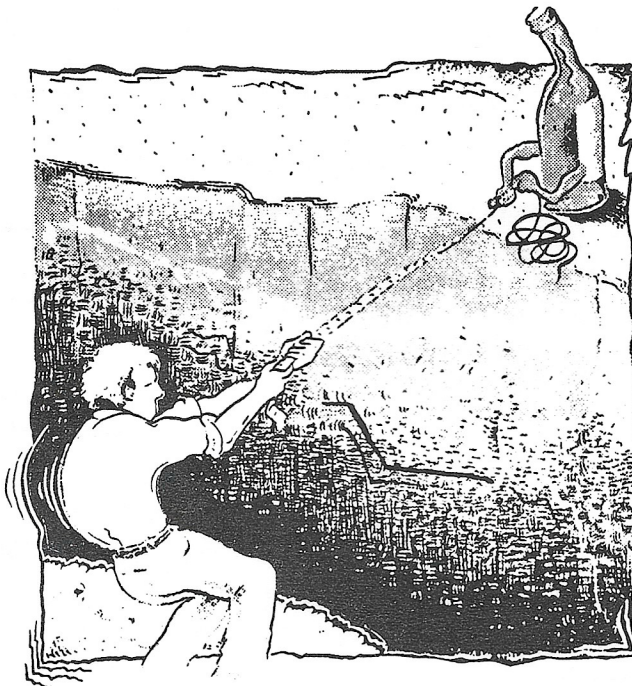


# WORD FIND PUZZLE

Y R O T N E V N I G H T G N I N I A R T  
 O M W E H F Y D N I W M L P P H O N E E  
 H G E C L E S O P D A S R H N P I M R R  
 F I R S T O F F I C E R A O N A I M L A  
 L U C A Y A W N U R A T C V T T J L R M  
 L U L L C W S V K S I M R P N S Y Q O P  
 O O X L U N C H S C H I A O W R B U I T  
 N Y T P Y G T I K A W C J O I T R A T S  
 O F I L U H G E B B E X N T P T S H G I  
 H T T P H M T A A V I S L U N K R S K L  
 T A X I M S S Q G N G R C F A E P M A O  
 E N L E N E O T G E H Y E L G L S R A P  
 M F N G M J P N A I T V O N E E S H A A  
 R T B A E T I X G I R C E G E V L W G E  
 E Z R T T A C E E E R S Q F W G A L E N  
 T I I E R K E F S Y S S F B U Q G R N N  
 A A H F O K K E R A X O F F O E K A T I  
 W E A T H E R Z P E C N A N E T N I A M

# WORD FIND LIST

- MESABA AIRLINES
- AGENT
- FOKKER
- NEWSLAUNCH
- START
- AIR
- FULL
- NIGHT
- STORM
- ASSIGNMENT
- GATE
- ON TIME
- TAG
- BAGGAGE
- ICE
- PARS
- TAKEOFF
- CAPTAIN
- INVENTORY
- PASS
- TAXI
- CARGO
- LATE
- PASSENGER
- TICKETS
- COFFEE
- LUGGAGE
- PHONE
- TRAINING
- CREW
- LULL
- PILOT
- TRAVEL
- CUP
- LUNCH
- RAIN
- TRIP
- CWA
- LURCH
- RAMP
- WAIT
- DETROIT
- MAINTENANCE
- RESERVE
- WATERMETHONOL
- EARLY
- MESABA
- RUNWAY
- WEATHER
- FIRST OFFICER
- METRO
- SNOW
- WEIGHT
- FLIGHT
- MINNEAPOLIS
- STAIRS
- WINDY



**If you've reached  
the end of your rope...**

Thanks to Mike Chase for submitting  
this month's puzzle.

**FOR CONFIDENTIAL  
ASSISTANCE**

CALL: 1-800-634-7710  
LOCAL: 642-0182

---

## Letters

Dear Mr. Kundmueller:

Thank you for your generous comments.

As you are aware, Northwest Airlines has a cooperative marketing agreement with several independent carriers, including Mesaba Aviation. I know our friends at Mesaba will be delighted to learn that Charles Horn went the "extra mile" to serve our valued customers.

Thank you for taking the time to inform us of this example of outstanding service. I sincerely hope Northwest Airlines and Northwest AirlinK will have the continued privilege of serving your future travel needs.

Sincerely,

Alfred A. Checchi

**June 11, 1991**

Ms. Charlean R. Sabo, Supervisor  
Customer Relations and Marketing

Dear Ms. Sabo

Thank you for handling my loss of a tennis racket on one of your recent flights from Minneapolis to Hancock in such an equitable and speedy manner.

Such action makes for grateful and loyal customers and you can be sure that I am one of those.

Very truly yours,

Paul W. Swift, Pres.

**June 21, 1991**

Dear Sirs:

I had the pleasure of flying on your carrier on May 5th, Flight 3068, from Columbus, Ohio to Detroit, Michigan. The Flight Attendant, Shiela Ward, was especially courteous and freindly

to me as well as the other passengers. Her presence make the trip very relaxing and enjoyable.

Sincerely,

Kenneth M. Price, Pickerington, Ohio

**June 26th, 1991**

Dear Neal,

I would like to thank you for your kindness and assistance on June 26, when my 12 year old son missed his connection to CWA. I was a very frightened and upset mother here in Atlanta. I cannot tell you how your calm and professional manner made me feel. I knew my son would be well looked after, because you cared.

Thank you again and be assured I will fly Mesaba/Northwest Airlines again.

Jane Doan Atlanta, GA.

Mesaba Aviation, Inc.  
7501 26th Avenue South  
Minneapolis, MN 55450  
612/726-5151



First Class  
U.S. Postage  
PAID

Permit No.  
3363